

# Driver & Vehicle Standards Agency

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**Peter Hearn**

Director of Operations (North)

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Driver Training Policy Specialist





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# DVSA update

11 March 2023

Peter Hearn – Operations Director

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# Driver services recovery update

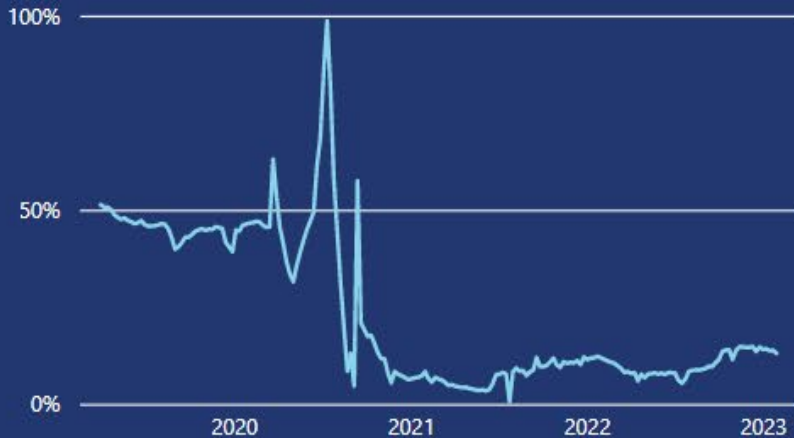
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# Car driving test recovery report

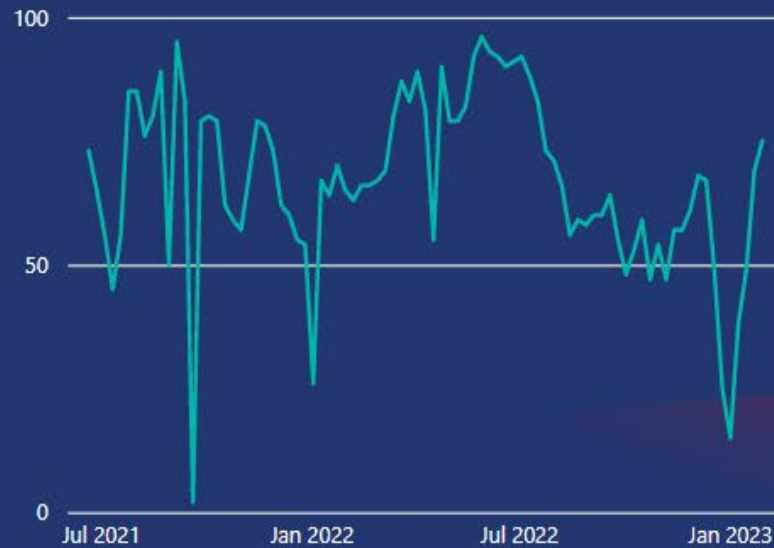
There is currently 12.91% (80k) of all car test slots available for booking. This has increased from a low of 3.34% (15k) in June 21

The number of driving test centres (DTCs) experiencing little or no availability and reporting a waiting time of 24 weeks has reduced to 75 DTCs from a high of 97 at the end of May 22

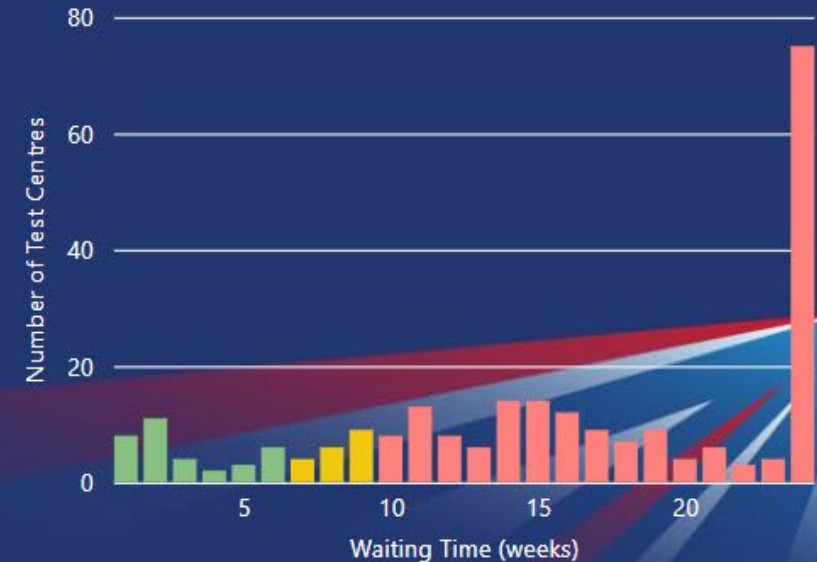
Car slot availability trend (%)



No. of test centres at 24 weeks waiting time



No. of test centres by car waiting time



# Recovery update cont.

Since April 2021, the DVSA has created 695,000 extra car practical driving tests appointments, to help reduce waiting times, by:

Measure introduced	Number of car practical driving slots created
Recruiting new driving examiners	300,000
Conducting out of normal hours testing through overtime, including at weekends and on public holidays	190,000
Asking colleagues who are qualified to carry out driving tests, but do not do so as part of their normal duties, to do so	120,000
Converting any unsold motorcycle tests and vocational tests to car tests 7 days before the test appointment	58,000
Buying back annual leave from driving examiners	20,000
Inviting recently retired driving examiners to return to work	7,000



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# Flexible Test Delivery Service

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The challenge is maintaining road safety and the integrity of the driving test whilst seeking to improve the service for customers, benefits for colleagues and provide efficiencies for the agency

Colleagues



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Road Safety



Estate



Customers



# Driver policy update – Driving Examiner Services

- Addition of candidate photo and signature – taking information directly from DVLA
- Discovery work ongoing to look at checking MOT status against the VRN plate

**DVSA**

**DVSA**





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# ADI Registrar and examiner update

John Sheridan – Driver Training  
Policy Specialist

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# ADI Registrar update

- ORDIT
- PDI advertising
- Raising the SC pass rate



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# Ready to Pass?

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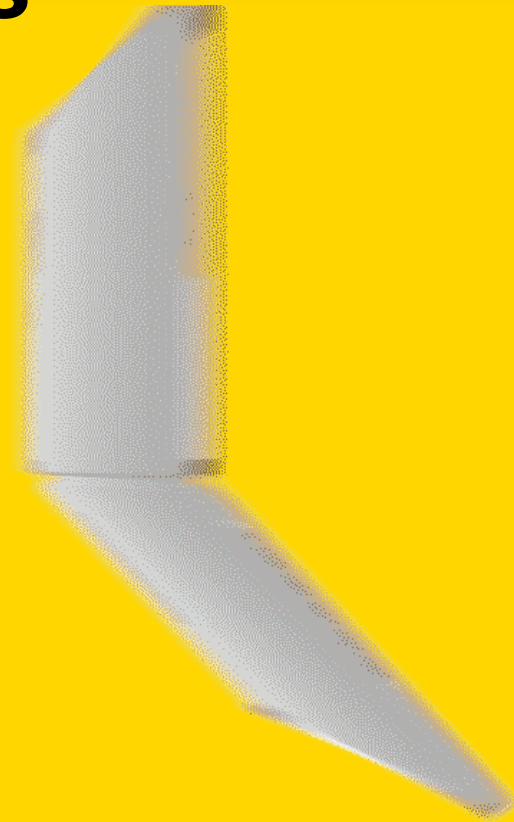
# READY TO PASS?

Helping your pupils prepare for their test and check if they're ready



# ‘Ready to Pass?’ resources

- ‘Ready to Pass?’ website
- Instagram channel
- Emails to support you while practising for their test
- Guidance on GOV UK



# Mock test guidance

We have published guidance on how to carry out mock tests based on your feedback.

1 in 5 learners thinking they failed their real test because they were marked too harshly, it's clear that realistic mock tests are really important

Read the guidance at the following link

<https://www.gov.uk/guidance/carry-out-mock-driving-tests-for-your-pupils>

**READY TO PASS?**

# ADI communications toolkit

We have created a toolkit with resources to help you communicate with your pupils and their parents about the campaign's messages and aims.

Download it from the following link and use the resources to help with conversations with pupils and their parents

<https://despatch.blog.gov.uk/ready-to-pass-campaign-toolkit-for-driving-instructors/>

**READY TO PASS?**

# The campaign's impact so far

- 72.5% of ADIs are aware of the 'Ready to Pass?' campaign
- 45% of ADIs who are aware of the campaign have shared its resources with their pupils when they're close to taking their test, 28% shared them with all their pupils
- 85% of ADIs who have used the campaign resources said they are useful
- 49.5% of ADIs who used our new mock test guidance said it helped them to encourage their pupils who were not ready to postpone their test

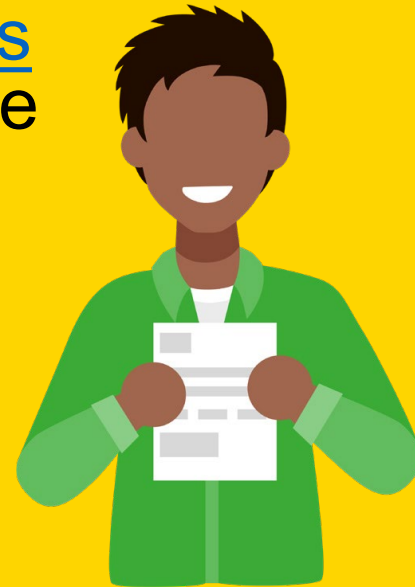


# To get more information

- Visit our website: [gov.uk/readytopass](https://gov.uk/readytopass)
- Follow our Instagram: @dvsagovuk
- Sign up for email alerts: [DVSA email alerts - GOV.UK \(www.gov.uk\)](https://www.gov.uk/dvsa-email-alerts) for updates on the Ready to Pass? campaign

**Get in touch:**

ready.to.pass@dvsagovuk



**READY | TO | PASS?**

**Thank you**

